

HOME CARE LIAISON NETWORK (HCLN)

HISTORY OF THE HOME CARE ADVISORY COMMITTEE (HCAC)

The HCAC was formed to advise the OPA staff and Board of Directors on issues and matters related to the provision of physiotherapy services in the community setting.

Intelligence gained from home care liaisons will help the HCAC advise the OPA Board on environmental issues that require the Associations more immediate attention and potential strategic direction. This network allows the HCAC to communicate more easily with physiotherapists who not necessarily members of the OPA who work in the home care sector.

SIX KEY AREAS OF FOCUS

- Workload allocation and coverage
- Leadership, mentorship and role definition
- Preserving home care physiotherapy services (this may become a broader access issue)
- Salaries and recruitment/retention
- Specialization within the profession
- Scope of practice

EXPECTATIONS OF HOME CARE LIAISONS

1. The liaison would act as a contact person for the HCAC.
2. The liaison would ideally be a member of the OPA, however this is not a requirement.
3. The liaison would have some knowledge of the administrative environment of their provider (if relevant).
4. The liaison would distribute information on behalf of the HCAC.
5. The liaison would gather information and identify needs of other physiotherapists in the community.
6. The liaison would provide the HCAC with feedback on issues concerning physiotherapy services in the home care/community.

RESPONSIBILITIES OF THE HCAC

The HCAC values the support/assistance of home care liaisons. The home care liaisons can expect the following from the HCAC:

- The HCAC will share its goals and objectives with the home care liaisons at the start of each year, as well as provide progress reports on each goal throughout the year.
- A two way line of communication will be established between the HCAC the HCLN. Monthly updates/questions will be asked of the home care liaisons, and the HCAC will discuss suggestions brought forward by any home care liaison at the monthly meeting.
- The HCAC will share the results of surveys/presentations wherever possible with the HCLN via email.